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2020

CIO OF THE YEAR

AWARDS

The Philadelphia CIO of the Year® ORBIE® Awards program honors chief information officers who have demonstrated excellence in technology leadership. Winners in the Global, Large Enterprise, Enterprise, Large Corporate, Corporate and Healthcare categories will be announced October 16 at virtual PhillyCIO ORBIE Awards.

PHILADELPHIA CIO OF THE YEAR
ORBIE
AWARDS



FROM OUR CHAIR

Ken Solon

CIOs are making a difference, transforming organizations with technology and enriching the Philadelphia region. **B3**



KEYNOTE SPEAKER

Jeff Storey

An insider's take on the importance of leadership and outcomes. **B4**



LEADERSHIP AWARD

John Marcante

Vanguard's Chief Information Officer and Managing Director. **B6**



PHILLYCIO

CONGRATULATIONS 2020

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CIO OF THE YEAR AWARDS



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LETTER FROM CHAIR, CIO OF THE YEAR AWARDS

CIOs enable largest remote work experiment in history



Ken Solon

At the beginning of 2020, no one could have imagined the enormous change we would all experience in the first year of this new decade.

By mid-March, Chief Information Officers everywhere realized their systems and teams would be stretched beyond belief in the largest work-from-home experiment in the history of the world. Thanks to cloud-first systems, tools and services created by technology innovators we have held virtual meetings, had food and goods delivered to our doors, and remained connected to colleagues, friends and loved ones. We have adapted, survived and adjusted to our new abnormal.

CIOs are leading this overnight virtual transformation from office-based to remote work. Without their planning and implementation of the systems and services to support remote work, conducting business would be

impossible under these circumstances. Thanks to Covid-19, there's greater appreciation for CIOs and the technological sophistication required to provide secure, available and scalable systems to enable digital business.

PhillyCIO is an executive peer leadership network focused on helping CIOs maximize their leadership effectiveness, create value, reduce risk and share success. Convening Philadelphia's leading CIOs in member-led, non-commercial programs, CIOs build meaningful professional relationships with colleagues facing similar challenges, solving problems and avoiding pitfalls.

From the beginning of this crisis, PhillyCIO members have participated in regular local ZOOM collaborations and national ZOOM calls featuring CIOs from industry, higher education, healthcare and technology. In any gathering of CIOs, the answer is in the

room. The challenge one CIO is facing has likely been solved by another CIO. What was their experience? What did they learn? What would they do differently? How could other CIOs benefit from sharing their experiences?

Peer-based leadership groups have incredible ROI when leaders share a common problem set. The vertical/industry and size/scale may be different, but similar approaches to effective leadership and problem solving are transferrable. Every leader's perspective is valuable and contributes to the conversation – and everyone wins when leaders engage, share ideas, experiences and best practices.

For over twenty years, InspireCIO has been inspiring CIO success through the annual CIO of the Year ORBIE Awards – but this is just the tip of the iceberg. By joining PhillyCIO, technology executives take their leadership to the next level through year-round,

member-led programs and interaction. The power of CIOs working together – across public and private business, government, education, healthcare and nonprofit organizations – creates enormous value for everyone.

Together, we are transforming our organizations with technology and enriching our region and our world. On behalf of PhillyCIO, congratulations to the nominees and finalists on their accomplishments and thank you to the sponsors, underwriters and staff who make the ORBIE Awards possible.

Sincerely,

Ken Solon
Chair, PhillyCIO
EVP, CIO and Head of Digital,
Lincoln Financial Group

KEYNOTE SPEAKER

Reaching success through dependability and evolution



Jeff Storey has held many leadership positions over his 30-year career and currently serves as the president and CEO of Lumen Technologies, Inc. Formerly CenturyLink, Inc., Lumen Technologies is an American multinational telecommunication company.

As CEO, he has focused on digital transformation and helped lead Lumen Technologies to move computing to the edge, taking advantage of a few hundred edge locations and serving 95% to 98% of United States enterprise customers within five milliseconds. He says that even though computing has moved to the cloud, it now needs to be distributed within the cloud, closer to the applications.

"I think [leadership roles are] more important than ever," Storey, who also serves on the Lumen Technologies Board of Directors, said. "You have to give a dependable platform. It has to be resilient, it has to be available and it has to be high-performance—but it's about change and evolution of how we are doing business in the world."

Getting to this point in his career, Storey first obtained an

undergraduate degree in physics and mathematics from Northeastern State University and a master's degree in telecommunications from Southern Methodist University. Then his career began in the telecommunications industry with Southwestern Bell Telephone in 1983. He also served as a presidential appointment on the National Security Telecommunications Advisory Committee since 2016.

Prior to his leadership role at Lumen Technologies, Storey held senior executive positions at Cox Communications, where he was a founding member of Cox Business Services. Another of his past leadership roles included assuming the positions of President and CEO of WilTel Communications and President of Leucadia Telecommunications Group. Most recently, and before the Level 3 acquisition by Lumen, he was the CEO of Level 3 Communications.

"There's good fortune – luck – in that path. Being at the right place at the right time along the way with different opportunities," Storey said. "I never underestimate the value of the luck that I've had."

He added that he's always been a

"You have to give a dependable platform. It has to be resilient, it has to be available and it has to be high-performance—but it's about change and evolution of how we are doing business in the world."

JEFF STOREY

technologist, starting as an engineer, and always seeking to understand how he could help solve a customer's problems through the use of technology. In Storey's opinion, every great customer experience starts with the people of Lumen and the company's purpose of furthering human progress through technology.

"Hearing the excitement around the solutions Lumen's people continue to create is always amazing," Storey said. "I try to focus on and have our teams focus on outcomes, not activities."

He explained that rather than focusing on deadlines, timelines and functionality, outcomes must be a priority across leadership. This means asking, "Did we deliver a better experience for our customers? Did we change the ordering interval? Did we make it simpler for our employees to do their jobs?"

When Storey is not working or at home with his family, he is often found at his ranch mending fences, digging ponds or building barns. His favorite hobbies include woodworking, metalworking and playing guitar.

– Lindsey Nolen

SHAPE THE FUTURE

Accenture applauds the nominees and recipients of the 2020 Philly CIO of the Year ORBIE Awards. Congratulations on your accomplishments and outstanding leadership!



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LEADERSHIP AWARD

Leadership honed through experience

Having worked with Vanguard in the Philadelphia region for 27 years, John Marcante has honed his leadership skills from various positions, ranging across the technology and business sectors. Now serving as the company's Chief Information Officer and Managing Director, he oversees all aspects of Vanguard's global technology agenda.

Marcante earned a Bachelor of Science degree at Pennsylvania State University and a Master of Business Administration degree from Saint Joseph's University. He began his career with General Electric in 1986 and joined Vanguard in 1993. Today, he is also a board member for Cradles to Crayons, a non-profit organization that provides resources such as school supplies and clothing to homeless and low-income children.

With over 30 years of experience in the realms of business and technology, Marcante has led Vanguard's high net-worth business, Advice Services Group, Six Sigma program and Technology Operations Centers.

He has been featured in dozens of publications and has received numerous honors and awards. In terms of honors and awards, he has received the 2020 ORBIE Leadership Award, Constellation's Business Transformation 150 (BT150) 2017 SmartCEO Award, 2016 Forbes CIO Innovation Award and 2014 Fox Information Technology Awards among others.

— Lindsey Nolen



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CIO OF THE YEAR AWARDS

GLOBAL FINALISTS
OVER \$3 BILLION ANNUAL REVENUE AND MULTI-NATIONAL



SABINA EWING

Global Head, Upjohn Business Technology, Pfizer Upjohn

WHAT IS YOUR GREATEST SUCCESS IN YOUR CURRENT ROLE, AND WHY?

“ My greatest accomplishment is building an agile, resilient organization that is well positioned to deliver outstanding results with the ability to manage through extraordinary change. We set out to build a technology strategy that would enable an autonomous \$10B business, headquartered in Shanghai, China. Within six months, the business strategy changed to a merger transaction, with the company headquarters shifting back to the United States. The team immediately pivoted to adapt to this new strategy. Six months later COVID-19 hit. Our team hasn’t missed a beat in delivering high quality solutions for our colleagues, customers, and patients around the world.



UPINDER PHANDA

VP and CIO, Unisys Information Technology

WHAT IS YOUR GREATEST SUCCESS IN YOUR CURRENT ROLE, AND WHY?

“ Between 2017 and 2019, Unisys moved 98% of its internal IT infrastructure to the cloud. Using the Unisys Stealth® solution, Unisys IT strengthened network security by enabling direct access to on-premise business applications without a private network. Unisys also used Virtual Desktop Infrastructure to make its Global Service Centers more secure and adaptable to changing business needs. As the COVID-19 pandemic expanded, Unisys’s secure digital transformation served the company well. In a matter of days, Unisys seamlessly and security transitioned its global workforce from 13% to 95% remote, enabling associates to continue serving clients without interruption.



COURTNEY SMITH GOODRICH

COO for Technology, Wells Fargo

WHAT IS YOUR GREATEST SUCCESS IN YOUR CURRENT ROLE, AND WHY?

“ Since joining Wells Fargo, I have created a cohesive approach to truly managing the IT organization as a business. Key new capabilities created since I’ve been at the company include:
1) Development of a multi-year strategy for transforming the technology organization
2) Implementation of a technology execution framework leveraging Agile principles and practices
3) Creation of the governance processes and metrics to monitor organization health and strategic progress
4) Implementation of a Total Cost of Ownership framework for identifying technology asset value and opportunities for efficiencies
5) Creation of online data analytics platforms to provide real-time assessment of technology performance



JIM SWANSON

EVP and Enterprise CIO, Johnson and Johnson

WHAT IS YOUR GREATEST SUCCESS IN YOUR CURRENT ROLE, AND WHY?

“ I am proud of our global IT organization and our commitment to healthcare, the Covid-19 pandemic is a great example. Throughout the pandemic we have been able to keep 130K global employees and partners connected, supported 30K digital interactions with Health care professionals, and managed a 30% increase in e-commerce. We kept our critical systems running and applied data science to ensure our supply chain was able to produce and deliver lifesaving medicines. We supported our COVID-19 vaccine efforts increasing scale up of batch material by 4x using simulation and supported the safety of J&Js workforce through technology and data.



DEAN DEL VECCHIO

EVP, CIO and COO, Guardian Life Insurance Company of America

WHAT IS YOUR GREATEST SUCCESS IN YOUR CURRENT ROLE, AND WHY?

“ I have built a team of professionals who have evolved the IT function into a true partner to the business, driving strategy and profitable growth, and who have transformed our campuses into spaces that support a culture of innovation and collaboration. Despite starting with technologies implemented more than half a century ago, we have transformed Guardian into a digital organization poised for the future. I am honored to work with a team that has built an agile technology function that is deeply respected internally and externally for our deep industry experience and advanced technological and digital capabilities.



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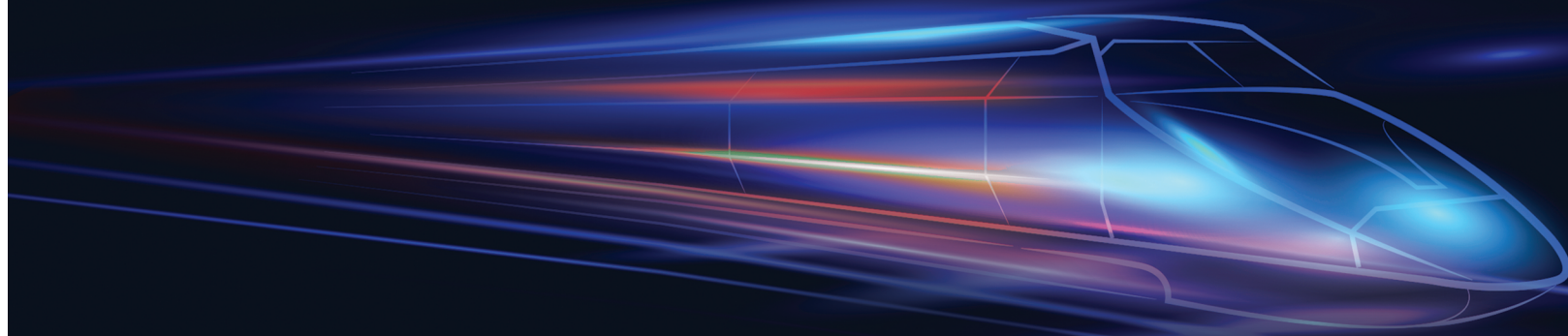
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CIO OF THE YEAR AWARDS

LARGE ENTERPRISE FINALISTS
OVER \$3.5 BILLION ANNUAL REVENUE



JUSTIN MENNEN
EVP and CIO, Rite Aid

WHAT IS YOUR GREATEST SUCCESS IN YOUR CURRENT ROLE, AND WHY?

“ We are underway with a major technology transformation at Rite Aid, modernizing legacy solutions across the company. In the midst of these initiatives, the COVID-19 pandemic hit and not only significantly impacted the health and wellbeing of people across the world, but also drove changes in the way businesses operate. I’m particularly proud of Rite Aid’s efforts to support our customers and associates during these unprecedented times. Not only did our team provide the capabilities for corporate associates to work from home, they also ensured our stores had the support necessary for associates to stay safe and serve the community.



CHRISTER PELTOMAA
SVP and CIO, Comcast Business

WHAT IS YOUR GREATEST SUCCESS IN YOUR CURRENT ROLE, AND WHY?

“ Comcast Business provides businesses of all sizes with advanced telecommunications solutions. It is the nation’s largest cable provider to small and mid-size businesses while also building, implementing and managing custom communication networks for Fortune 100 businesses. Comcast Business is one of the largest contributors to the growth of Comcast Cable. Christer joined the team 8 years ago, when the business were scaling up to manage rapid growth and launching advanced products to the market. His team develops and operates support systems for Sales, Delivery, Billing, Care, Network management, and Digital systems for online and mobile customer interactions.



KARLA VIGLASKY
Global CIO, WL Gore & Associates

WHAT IS YOUR GREATEST SUCCESS IN YOUR CURRENT ROLE, AND WHY?

“ I am very proud of our IT team’s response to the pandemic. Our team pivoted very quickly in an ambiguous environment to support our end users as they transitioned to remote work without much warning. This included quickly upgrading our infrastructure to handle the additional remote workload, deploying better collaboration tools, and over all supporting our end users. In uncertain times, people need reassurance. Our IT team worked around the clock to provide much needed support to our users to ensure business continuity. As IT, when things get tough, we rally and rise to the challenge!



MARK WHEELER
CIO, Office of Innovation and Technology, City of Philadelphia

WHAT IS YOUR GREATEST SUCCESS IN YOUR CURRENT ROLE, AND WHY?

“ In late February 2020 it became clear that the U.S. was heading towards a quarantine and that as CIO I would need to quickly move thousands of City workers to remote operations. My executive team and I crafted a nimble approach to move key operations to cloud content management in a matter of weeks. Staff were reassigned to assist hundreds of workers to utilize VPNs, videoconferencing, and MFA for the first time and to setup an assembly line for laptop provisioning. All these efforts have kept the City of Philadelphia operational to assist citizens and businesses during difficult times.



WILLIAM ZEBROWSKI
CIO, Southeastern Pennsylvania Transportation Authority

WHAT IS YOUR GREATEST SUCCESS IN YOUR CURRENT ROLE, AND WHY?

“ My greatest success is to see how we’ve been able to really fit in with the organization and be a positive contributor to the goals of the company. I’m very proud of my staff and my management team because they get it. They understand the needs of our organization and thrive to be successful in their respective responsibilities and also for being part of the IT Team. This is a trait you can’t really teach. I am also very proud of the relationships I’ve built with peers and the executive team who are a group of dedicated professionals.

CIO OF THE YEAR AWARDS

ENTERPRISE FINALISTS
OVER \$700 MILLION ANNUAL REVENUE



SANKHA GHOSH

EVP and CIO, Dollar Financial Corp

WHAT IS YOUR GREATEST SUCCESS IN YOUR CURRENT ROLE, AND WHY?

“ Our business is undergoing a market driven transformation from short term lending to comprehensive financial services and from a store footprint to an omni-channel (bricks and clicks) delivery platform. This is occurring while under tremendous margin pressure. IT is at the center of this transformation as our technology capabilities determine our competitiveness. My leadership, ability to build great teams while stabilizing technology platforms and at the same time transforming them has enabled a 5-year plan to be concluded in 18 months. During this period of change, the company grew 40% and added \$100 MM in earnings power without any disruptions.



WHITNEY KELLETT

VP and CIO, Essential Utilities, Inc.

WHAT IS YOUR GREATEST SUCCESS IN YOUR CURRENT ROLE, AND WHY?

“ 2020 has been a year like no other. COVID has forced all of us to rethink every aspect of our lives and our work and adjust on the fly. I could not be more proud of my team for the exceptional support they have provided to Essential Utilities. Without complaint, my team has stepped up again and again and again to help. They have demonstrated the very best of our values - respect, integrity and the pursuit of excellence - and I am humbled to be their leader. They are without a doubt the most Essential employees!



CINDY LEAVITT

CIO and VP Information Technology Services , Temple University

WHAT IS YOUR GREATEST SUCCESS IN YOUR CURRENT ROLE, AND WHY?

“ My greatest accomplishment as the CIO at Temple University is to create a high-performing culture that has extended past IT. We created a leadership training program called “A Wiser Way” that 315 people have attended which has given us shared language and expectations about how we will work together. Using the Wiser Way principles, such as “We invite, we don’t demand,” my team has replaced or upgraded most of the major systems in the last four years with minimal resistance. We have also been able to do a number of very innovative projects that have saved us time and money.



KELLY LYMAN

CIO, PECO

WHAT IS YOUR GREATEST SUCCESS IN YOUR CURRENT ROLE, AND WHY?

“ In my role today I would have to say my greatest accomplishment has been watching and developing my teams. We together have built the best team that is collaborative, smart, competitive at times in a professional and fun way that are willing to work hard, work smart and have fun together even during the times of this remote setting. I also believe that the relationship we as an IT organization have established with our business partners enabling them to realize their vision of the future and being a part of that success has been extremely rewarding for me personally.



DAWN KIRCHNERKING

VP and CIO, Armstrong World Industries

WHAT IS YOUR GREATEST SUCCESS IN YOUR CURRENT ROLE, AND WHY?

“ At Armstrong, our team uses process to get results and remove barriers. We’re not just a partner of ‘the business’, but rather a part of the ‘the business’. It’s important to me that everyone has an understanding of our business strategy and how their work specifically supports the strategy. This has allowed us to deliver step-change digital outcomes to our distributor customers through cycles of innovation driven by steering teams co-led by the business and IT, driving a 68% adoption rate of self-service within our specialty business and allowing our company to grow without adding headcount to service the growth.

CIO OF THE YEAR AWARDS

LARGE CORPORATE FINALISTS
OVER \$400 MILLION ANNUAL REVENUE



DAN ALIG
CIO, The Wharton School of the University of Pennsylvania

WHAT IS YOUR GREATEST SUCCESS IN YOUR CURRENT ROLE, AND WHY?

“ Dan Alig has broken down functional silos and leads a customer-centric and outcome-oriented organization focused on empowering the mission of the Wharton School. He created a Strategic Partnership model that aligns with faculty and business units to fully understand goals and help translate technology into success. Reimagining the organization has improved internal collaboration, created opportunity for staff advancement, and improved the efficiency of services. As the world has shifted in response to COVID-19, Wharton Computing was prepared to adapt to meet the challenge and leverage new processes and cloud technologies to help the School continue to deliver on its mission.



TONY CELEBUSKI
VP and CIO, TW Metals LLC

WHAT IS YOUR GREATEST SUCCESS IN YOUR CURRENT ROLE, AND WHY?

“ I was able to merge all IT into a single Global organization. This allows us to share best practice and become more efficient. For example our Global Development Team is able to provide “follow the sun” support and collaborate on projects regardless of geography. We have also harmonized IT Infrastructure which lets us to work with Global partners on processes like full system replication and Disaster Recovery - and we can now take ideas and innovations Global. For example our NexGen Shop Floor Automation project -- developed in the UK -- was successfully deployed to major sites in the US.



ROBERT EHLINGER
VP and CIO, Lannett Company, Inc.

WHAT IS YOUR GREATEST SUCCESS IN YOUR CURRENT ROLE, AND WHY?

“ My team’s greatest accomplish was the execution of an integration initiative based on the acquisition of Kremers Urban Pharmaceuticals (KU). KU was owned by UCB located out of Belgium. UCB was providing KU application services as a SaaS operating model that needed to be converted. Over a dozen workstreams across functional areas to include an SAP Carve-Out and Merge was included in the integration. We replicated the KU instance, cutover, and commenced operations. Nine months later our SAP instance was merged successfully. We didn’t miss a beat in shipping our medicines and getting them into the hands of the patients!



MIKE RINEHART
CIO, Fox Rothschild LLP

WHAT IS YOUR GREATEST SUCCESS IN YOUR CURRENT ROLE, AND WHY?

“ Our ability to enact a near seamless transition to full remote working, across 27 U.S. offices with nearly 2000 attorneys and staff, when the pandemic hit in March is perhaps the greatest accomplishment in my current role. No one could have anticipated how quickly the world shut down, but because of the many improvements and efficiencies we implemented to our technology in prior years, we were well-positioned to turn our workforce remote, and they in turn were able to continue providing critical legal services to clients desperate to navigate the unprecedented operational, regulatory and economic challenges presented by the pandemic.



KIM WISMER
CIO, Ballard Spahr LLP

WHAT IS YOUR GREATEST SUCCESS IN YOUR CURRENT ROLE, AND WHY?

“ On Friday, March 13 firm leadership announced all 1200 plus employees would begin working remotely as of Monday. Two-thirds of our employees were already set up to work remotely. IT spent the next few days identifying needs and shipping equipment to people’s homes for the remaining employees. By Wednesday our entire workforce was working productively. We had experienced a number of IT staff departures the previous year and were understaffed for the enormous undertaking we were faced with, yet the IT team responded effectively and continues to meet the firm’s high expectations for IT support, and our lawyers remain productive.



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CIO OF THE YEAR AWARDS

CORPORATE FINALISTS
UP TO \$400 MILLION ANNUAL REVENUE



JOHN JANTHOR
VP IT, Radwell International

WHAT IS YOUR GREATEST SUCCESS IN YOUR CURRENT ROLE, AND WHY?

“ Faced with the challenge of aging, non-scalable, insecure systems, I am proud of my team and the accomplishments we achieved in successfully implementing a new ERP system, along with custom software and a new ecommerce website, to fuel our growth. To support these new systems, we deployed in the cloud and on-premise and built a new datacenter, along with an offsite disaster recovery center. Our implementation was recognized as the first-place winner of the Epicor Global Customer Excellence award. A total IT team effort drove this success and will now allow Radwell to scale and meet aggressive growth goals.



KELLY KLEINFELDER
CIO and SVP IT, SDI, Inc.

WHAT IS YOUR GREATEST SUCCESS IN YOUR CURRENT ROLE, AND WHY?

“ Since being promoted to CIO in April 2019, I have been able to complete a 22-point transformation plan. With the help of my executive peers and IT leadership staff, the department has transformed from a reactive “department of no” to a proactive trusted business partner. Our first and most impactful initiative was to move our ERP system to the cloud. Through expert technical and project leadership, and the help of a trusted partner, the transition was seamless to end users and customers and resulted in reduced costs and increased efficiencies.



GEORGE KURTAS
CIO, The Philadelphia Inquirer

WHAT IS YOUR GREATEST SUCCESS IN YOUR CURRENT ROLE, AND WHY?

“ The greatest accomplishment I have in my role as CIO is actually a very minor one. It isn’t migrating two data centers during full production. It isn’t keeping the content flowing, always. It isn’t even in the tenured role I have. It is in the daily conversations I can engage in. It is in the acknowledgements of my team for jobs well done. It is in knowing that people respect you. It is in being nominated for your role that is so far from the role where you started. It is knowing your family is proud of you.



RAJEEV NAIR
CIO, J Knipper & Co. and KnippeRx

WHAT IS YOUR GREATEST SUCCESS IN YOUR CURRENT ROLE, AND WHY?

“ J Knipper & Co had grown through a series of acquisitions. Rajeev, as part of the post-acquisition integration plan, envisioned a business transformation program by introducing a product-based approach to our IT service offerings. The objective was to develop repeatable, innovative solutions that deliver a better experience for our clients. The platform has been a huge success. Our clients were thrilled with the user experience and intuitiveness of the application. Every measurable metric – customer experience, client adoption, revenue, margins and quality of delivery improved. But, the most important benefit was that it reinforced the market’s belief in Knipper’s technology supremacy.



LOUIS PELLICORI
Managing Director, Chief Information and Technology Officer, Glenmede Trust Co.

WHAT IS YOUR GREATEST SUCCESS IN YOUR CURRENT ROLE, AND WHY?

“ My greatest success in my current role is the creation and execution of our multiyear strategic plan. This plan was made possible through strong partnership with my colleagues; together we have transformed Glenmede. Technology is now embedded in everything we do. From how we live and work, to how we service clients, we have re-imagined what is possible. Glenmede has evolved into a truly digital organization with the capability to service all clients. We have modernized 100% of our infrastructure and cyber-security while migrating to premier investment management software. I believe we are a destination company for both clients/colleagues.



Thank you, Kelly, for helping us empower our community.

PECO congratulates all the honorees of 2020's Philadelphia CIO of the Year ORBIE Awards. We're especially proud of our own Kelly Lyman, Chief Information Officer, for her continued leadership both in and out of our organization. Her support of local nonprofits and initiatives has fostered positive growth and change in our communities, and her active volunteerism has helped make a lasting impact to end hunger, promote childhood literacy and autism awareness throughout the region.



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PHILADELPHIA CIO OF THE YEAR
ORBIE
AWARDS

Congratulations, Whitney Kellett

Essential Utilities congratulates Vice President and CIO Whitney Kellett as a finalist in the enterprise category of the Philadelphia CIO of the Year ORBIE awards.

Essential is one of the largest publicly traded water, wastewater and natural gas providers in the U.S., serving approximately 5 million people across 10 states under the Aqua and Peoples brands.



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**Congratulations
Anthony Celebuski,**
named as a finalist for
the 2020 Philadelphia
CIO of the year
ORBIE Award!

CIO OF THE YEAR AWARDS

HEALTHCARE FINALISTS
HOSPITALS AND HEALTHCARE ORGANIZATIONS



RANDY GABORIAULT
Senior Vice President, Chief Digital and Information Officer, ChristianaCare

WHAT IS YOUR GREATEST SUCCESS IN YOUR CURRENT ROLE, AND WHY?
“ My greatest accomplishment is not about implementing a particular technology; it is about creating industry-leading innovations and outcomes through a high-performing team. My mantra is; “there is not one goal, not one target, not one objective, not one question to be answered without IT.” This declaration is not about defining an IT control point; it is about positioning team-identity as a strategic enabler. The future of healthcare is the convergence of technology and people. My creation of an industry-recognized, industry-leading, creative, and disciplined team thriving in the most complicated and personal industry on earth is by far the most important.



KISHA HORTMAN HAWTHORNE
SVP and CIO, Children’s Hospital of Philadelphia

WHAT IS YOUR GREATEST SUCCESS IN YOUR CURRENT ROLE, AND WHY?
“ The Information Services (IS) department at the Children’s Hospital of Philadelphia quickly adapted to the COVID-19 pandemic by providing immediate service to our staff, patients and families thru these unprecedented times. The IS department has securely supported over 6,000 employees (~25% of the workforce) with remote work options since mid-March. IS also provided the technical infrastructure that enabled physicians to deliver 100,000+ patient telehealth visits. Finally, multiple IS groups sprinted to set-up hardware and reconfigure CHOP’s electronic medical records to support five drive-thru COVID-19 testing sites for CHOP patients and staff within the Philadelphia and surrounding area.



EDWARD MALINOWSKI
CIO, BAYADA Home Health Care

WHAT IS YOUR GREATEST SUCCESS IN YOUR CURRENT ROLE, AND WHY?
“ In my current role at BAYADA Home Health Care, my greatest accomplishment has been modernizing, transforming and digitizing the BAYADA technology ecosystem - enabling the company to maintain its incredible track record of growth while improving the overall profitability of the company. I am also very proud of work to support the Covid-19 pandemic. Through the incredible talents of the team I lead, we scaled our capabilities to enable 4000 employees to be 100% remote with 7 days lead time. This enabled our employees to continue operations safely from the comfort of their homes.



TOM PACEK
Vice President of Information Systems and Chief Information Officer, Inspira Health

WHAT IS YOUR GREATEST SUCCESS IN YOUR CURRENT ROLE, AND WHY?
“ With nearly 40 years in the industry and 12 with Inspira, a core tenet of Tom Pacek’s work as Vice President and Chief Innovation Officer is to identify impactful and innovative industry trends in order to enhance patient experience and boost organizational efficiencies. This past November, Pacek spearheaded the launch of Smart Room technology, an intuitive medical and communications platform, at the state-of-the-art hospital in Mullica Hill. The platform has already realized improvements in physician and staff communication, patient education compliance, reduced nurse charting time, and patient satisfaction, positioning the hospital as one of the smartest in the region.



MICHAEL RESTUCCIA
SVP and CIO, Penn Medicine

WHAT IS YOUR GREATEST SUCCESS IN YOUR CURRENT ROLE, AND WHY?
“ Building a world-class technology team enables Penn Medicine’s healthcare, education, and research missions in new progressive and efficient ways. Restuccia leads a world class technology team with breadth and depth of technical and operational skills to work collaboratively with our caregivers and business colleagues to deploy application, infrastructure, telephony, analytics and entity support. The significance of developing this team approach results in Penn Medicine caregivers now having an integrated electronic patient health record throughout our health system’s inpatient, ambulatory and homecare settings. Penn Medicine’s IS team is recognized nationally as a high performing team; demonstrated by 2020 awards: <https://www.pennmedicine.org/information-services/about-us/awards-accolades>



Our community rises
when leaders step up



Your vision and commitment to lead the way is an inspiration to all.

Let's join together in honoring Courtney Smith Goodrich for her nomination as CIO of the year.

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PENN MEDICINE PROUDLY
CONGRATULATES



Michael Restuccia

On Being Recognized as a Finalist for

PhillyCIO's
2020
CIO of THE YEAR



Congratulations to
Tom Pacek

for being named a finalist of the
2020 Philadelphia CIO of the Year ORBIE Awards!

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Unisys is proud to join the *Philadelphia Business Journal* in honoring our CIO **Upinder Phanda** and we extend our congratulations to each of the 2020 CIO of the Year honorees.



Unisys is a global information technology company that builds high-performance, security-centric solutions for the most demanding businesses and governments. Unisys offerings include security software and services; digital transformation and workplace services; industry applications and services; and innovative software operating environments for high-intensity enterprise computing.

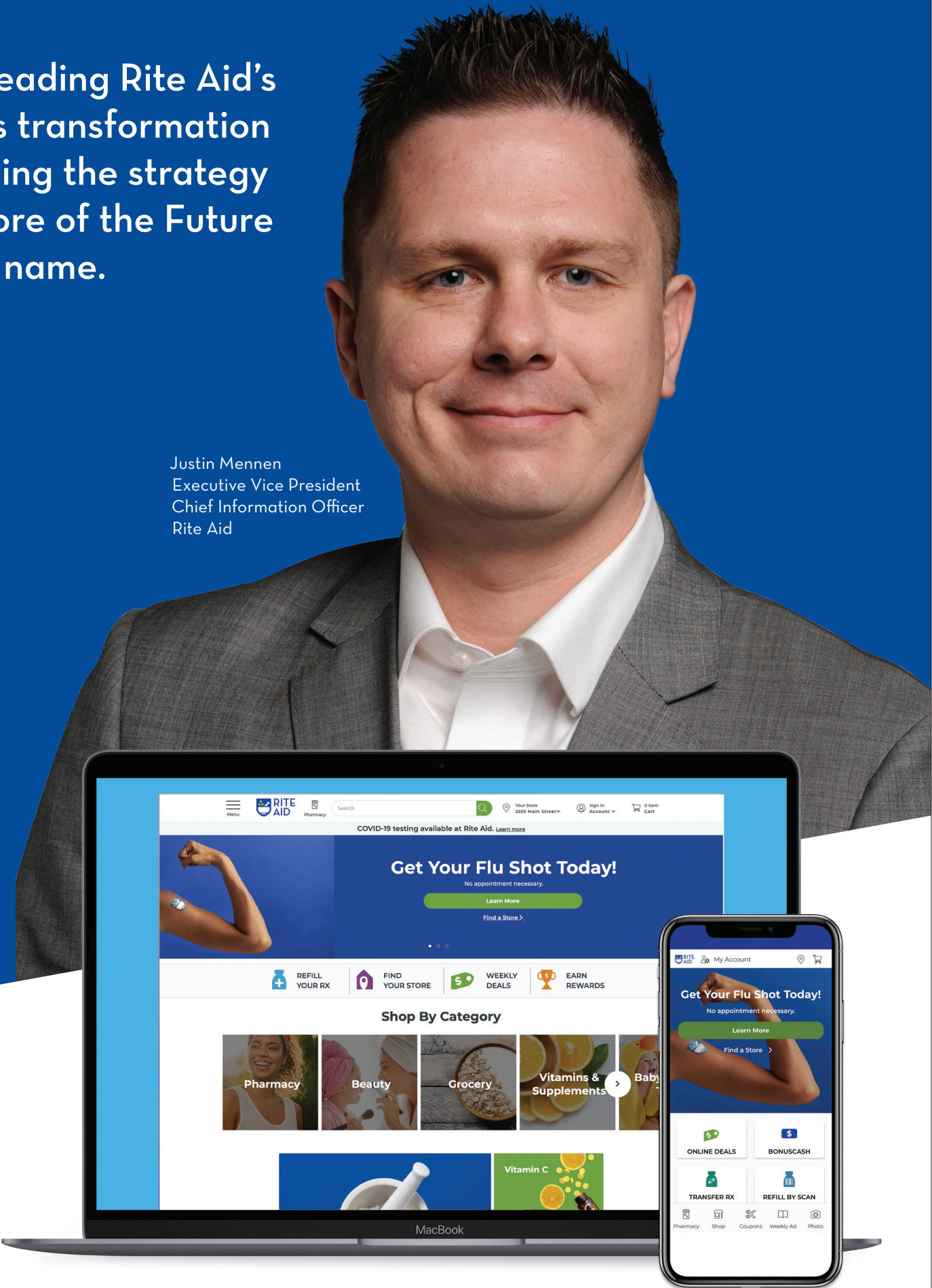
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CONGRATULATIONS, JUSTIN MENNEN!

Thank you for leading Rite Aid's digital business transformation today and guiding the strategy to allow our Store of the Future to live up to its name.

Justin Mennen
Executive Vice President
Chief Information Officer
Rite Aid



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